How to remove your AT&T or Verizon SIM Chip from the SIM Card

It is **essential** to remove the SIM chip properly from the SIM card or the chip will not fit in the terminal and a replacement card will need to be purchased.



Inserting your SIM chip into your Dejavoo Z9 4G terminal

- **1.** Remove the large SIM chip from your SIM card.
- Make sure the gold contact on the chip is facing downwards and insert the chip (bevelled edge outward) into SIM slot #1, following the diagram on the back of your terminal.
- **3.** Push the SIM chip into the slot as far as it will go.



Please note: SIM slot #1 is the default slot and should be used unless otherwise advised. SIM slot #2 requires the SIM chip to be inserted with the gold contact chip facing upwards and bevelled edge inward.



1000 Avenida Juan Ponce de Leon Suite 2-A, San Juan, PR 00907 Dejavoo Systems 393 Jericho Turnpike, Suite #203 Mineola NY 11501 T: 1-877-358-6797 E: sales@dejavoosystems.com

Dejavoo Canada 7290 Torbram Road, Unit 1 Mississauga, ON L4T 3Y8 T: 647-430-0905 E: sales@dejavoocanada.com

DeNovo Systems

1000 Avenida Juan Ponce de Leon Suite 2-A, San Juan, PR 00907 T: 1-877-358-6797 E: <u>sales@dejavoosystems.com</u>

