QUICK REFERENCE GUIDE // QD Terminal Line





These steps have been provided to assist you with your Android payment device with DvPay (AURA) software. IMPORTANT: As well as the payment icons (ie Card, PIN Debit and Cash), the terminal's main screen also displays the following icons:

Access to the FAVORITES menu

Access to the CORE menu



CALL ME feature





- 1. Enter the Sale Amount and press Ok.
- 2. The default transaction will be Sale.
- 3. Choose the payment type the customer will use. Options are Card and PIN Debit.
- 4. Enter Server # and press Ok. Conditional on the terminal's configuration.
- 5. If configured, terminal will prompt to Select or Enter Tip amount.
- 6. When prompted, tap or insert the card. If required (debit), enter PIN number.
- 7. Transaction will be processed. Sales receipt will print with details of the transaction.



CREDIT CARD RETURN

- 1. Enter the Sale Amount and press Ok.
- 2. The default transaction will be Sale. Tap on the > at the top of the screen to select Return.
- 3. Choose the payment type the customer will use. Options are Card and PIN Debit.
- 4. Confirm the Return Amount.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. When prompted, tap, insert or manually enter the card number.
- 7. Transaction will be processed. Return receipt will print with details of the transaction.



VOID CREDIT TRANSACTION

- 1. Enter the Void Amount and press Ok.
- 2. The default transaction will be Sale. Tap on the > at the top of the screen to select Void.
- 3. Choose the payment type the customer will use. Options are Card and PIN Debit.
- 4. Confirm the Void Amount.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. When prompted, tap, insert or manually enter the card number.
- 7. Transaction will be processed. Void receipt will print with details of the transaction.



MANUALLY ENTERED SALE

- 1. Enter the Sale Amount and press Ok.
- 2. The default transaction will be Sale.
- 3. Choose the payment type the customer will use. Options are Card (credit/debit) and Cash.
- 4. Enter Server # and press Ok. Conditional on the terminal's configuration.
- 5. If configured, terminal will prompt to **Select** or **Enter**
- 6. Tap on the credit card icon on the Credit Sale screen. (Insert, Swipe or Enter Card #)
- 7. Manually enter Card #.
- 8. Follow the CNP prompts (enter exp. date, zip code, etc). Conditional on the terminal's configuration.
- 9. Transaction will be processed. Sales receipt will print with details of the transaction.

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VOID BY TRANSACTION NUMBER

- 1. Tap the icon to access the Favorites menu.
- 2. Tap Void Transaction.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap By Transaction #.
- 5. Enter **Transaction** # to be voided and press **Ok**.
- 6. Confirm the void transaction by tapping **Select**.
- 7. If prompted, confirm the void amount by tapping **Ok** or Cancel. Conditional on the terminal's configuration.
- 8. If prompted, enter Manager Password. (1234 default)
- 9. The void is processed. Void receipt will print with details of the transaction.



REPRINT RECEIPT

- 1. Tap the icon to access the Favorites menu.
- 2. Tap Reprint Receipt.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap desired option (Last, By Transaction # or By Card Number).
- 5. Follow prompts and transaction receipt prints.



CALL ME FEATURE (MUST BE ENABLED)

- 1. Tap the **c**icon.
- 2. If prompted, enter Manager Password. (1234 default)
- 3. Tap Call Me, under the support menu.
- 4. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.



EDIT TIPS BY TRANSACTION NUMBER

- 1. Tap the icon to access the Favorites menu.
- 2. Select Transaction #.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Enter Transaction # and press Ok.
- 5. Transaction amount appears, enter Tip Amount and press OK.
- 6. If prompted, confirm the tip amount by tapping Yes or No. Conditional on the terminal's configuration.
- 7. If required, repeat steps 3 to 5 for each transaction.



SETTLE DAILY BATCH

- 2. Tap Settle Daily Batch.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Terminal communicates with the host.
- 5. Settlement Report prints.



PRINTING REPORTS

- 1. Tap the icon to access the Favorites menu.
- 2. Tap on Report.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Select desired report type (Daily Report or Summary Report).
- 5. View or Print report.



TURN SERVER PROMPT ON/OFF

- 1. Tap the **=** icon to access the **Core** menu.
- 2. Tap Applications.
- 3. Tap Credit/Debit/EBT.
- 4. Tap Setup.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. Tap Trans Prompts.
- 7. Tap Clerks.
- 8. Tap Prompt.
- 9. Tap to select desired option.
- 10. Press the \(\infty \) key continually to return to the homescreen.



TERMINAL POWER OFF/REBOOT

- 1. Press the button on the side of the terminal and hold until a menu appears on the screen, with the following options: Power Off, Reboot, Airplane Mode and Silent Mode.
- 2. Select the option you desire by tapping on the screen.



WIRELESS ICONS

Wi-Fi connected successfully.

Battery charge indicator.



- 1. Tap the **\pi** icon to access the **Favorites** menu.







