# QUICK REFERENCE GUIDE // QD Terminal Line





These steps have been provided to assist you with your Android payment device with DvPay (AURA) software. IMPORTANT: As well as the payment icons (ie Card, PIN Debit, EBT Food, EBT Cash and Cash), the terminal's idle screen also displays the following icons:

Access to the FAVORITES menu

Access to the CORE menu







### **CREDIT CARD SALE**

- 1. Enter the Sale Amount and press Ok.
- 2. The default transaction will be Sale.
- 3. Choose the payment type the customer will use. Options are Card and PIN Debit.
- 4. When prompted, tap or insert the card. If required (debit), enter PIN number.
- 5. Transaction will be processed. Sales receipt will print with details of the transaction.



#### **CREDIT CARD RETURN**

- 1. Enter the Return Amount and press Ok.
- 2. The default transaction will be **Sale**. Tap on the > at the top of the screen to select Return.
- 3. Choose the payment type the customer will use. Options are Card and PIN Debit.
- 4. Confirm the **Return Amount**. If prompted, enter Manager Password. (1234 default)
- 5. When prompted, tap, insert or manually enter the card number.
- 6. Transaction will be processed. Return receipt will print with details of the transaction.



# **VOID CREDIT TRANSACTION**

- 1. Enter the Void Amount and press Ok.
- 2. The default transaction will be Sale. Tap on the > at the top of the screen to select Void.
- 3. Choose the payment type the customer will use. Options are Card and PIN Debit.
- 4. Confirm the Void Amount.
- 5. If prompted, enter Manager Password. (1234 default)
- 6. When prompted, tap, insert or manually enter the card number.
- 7. Transaction will be processed. Void receipt will print with details of the transaction.



# **MANUALLY ENTERED SALE**

- 1. Enter the Sale Amount and press OK.
- 2. The default transaction will be Sale.
- 3. Choose the payment type the customer will use. Options are Card (credit/debit), EBT Food, EBT Cash and Cash.
- 4. **Tap** on the credit card icon on the **Credit Sale** screen. (Insert, Swipe or Enter Card #)
- 5. Manually enter Card #.
- 6. Follow the CNP prompts (enter exp. date, zip code, etc). Conditional on the terminal's configuration.
- 7. Transaction will be processed. Sales receipt will print with details of the transaction.

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### **VOID BY TRANSACTION NUMBER**

- 1. Tap the 🖈 icon to access the **Favorites** menu.
- 2. Tap Void Transaction.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap By Transaction #.
- 5. Enter **Transaction** # to be voided and press **Ok**.
- 6. Confirm the void transaction by tapping **Select**.
- 7. If prompted, confirm the void amount by tapping **Ok** or **Cancel**. Conditional on the terminal's configuration.
- 8. If prompted, enter Manager Password. (1234 default)
- The void is processed. Void receipt will print with details of the transaction.



#### REPRINT RECEIPT

- 1. Tap the 🖈 icon to access the **Favorites** menu.
- 2. Tap Reprint Receipt.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Tap desired option (Last, By Transaction # or By Card Number).
- 5. Follow prompts and transaction receipt prints.



# **CALL ME FEATURE (MUST BE ENABLED)**

- 1. Tap the **\( \)** icon.
- 2. If prompted, enter Manager Password. (1234 default)
- 3. Tap Call Me, under the support menu.
- 4. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.



#### **SETTLE DAILY BATCH**

- 1. Tap the 🛊 icon to access the **Favorites** menu.
- 2. Tap Settle Daily Batch.
- 3. If prompted, enter Manager Password. (1234 default)
- 4. Terminal communicates with the host.
- 5. Settlement Report prints.



## **PRINTING REPORTS**

- 1. Tap the 🖈 icon to access the **Favorites** menu.
- 2. Tap on Report.
- 3. If prompted, enter Manager Password. (1234 default)
- Select desired report type (Daily Report or Summary Report).
- 5. View or Print report.



# TERMINAL POWER OFF/REBOOT

- Press the button on the side of the terminal and hold until a menu appears on the screen, with the following options: Power Off, Reboot, Airplane Mode and Silent Mode.
- 2. Select the option you desire by tapping on the screen.



# **WIRELESS ICONS**

Wi-Fi connected successfully.

Battery charge indicator.









